

GENERALIST SERVICE

The logo for Citizens Advice, featuring the words "citizens advice" in white lowercase letters inside a blue speech bubble shape.

We can give information, signpost, and, where appropriate, allocate a same day appointment depending on availability on the following issues:

- Welfare benefits (*we are no longer able to provide specialist support*)
 - Employment
- Consumer rights (*we will not be able to complete Small Claims forms*).
 - Housing
 - Neighbourhood disputes
 - Education and healthcare
- Immigration and residency queries (*we are no longer able to complete immigration forms*).
 - Human rights
- Family and personal issues (*we are unable to complete divorce petitions, but can signpost you to other organisations who can support you*).
 - Discrimination and hate crimes